



Logo Flex & Logo Dome FAQs

Are there different PennFlex™ & PennDome effects available?

Metallics, PMS colors. NOTE: White is matte. Yellow & white will reflect with metallics if combined.

Can I request PennFlex™ & PennDome samples?

PennFlex™-3 samples are included with the mold fee of \$175. Also included is an electronic simulation showing the textures and colors of the PennFlex logo. Should you wish to make any changes it must be done prior to your approval of the mold. Generic samples are available upon request at no charge.

PennDome-There is a set-up fee of \$50. Generic samples are available upon request at no charge.

Is there a mold charge for PennFlex™?

Yes. \$175 per each design.

What is the time frame for receiving a PennFlex™ or PennDome e-sample or physical sample?

E-Sample: 2-3 days. Physical Sample: 5-7 days after approval of E-Sample.

What are acceptable artwork formats?

Vector artwork is preferred (Corel Draw, Adobe Illustrator). If not available, our Team of Penn Emblem artists will work with your designers to create or convert artwork.

What are the maximum and minimum sizes for PennFlex™ & PennDome artwork?

Minimum size: 0.40" x 0.40". Maximum size: 8" x 5".

What color palette is available for PennFlex™ & PennDome?

PMS colors are preferred. No limitation on amount of colors used.

How do I place a PennFlex™ & PennDome order?

- > Emailing your Penn Emblem Account Manager is preferable for new orders with vector artwork attached.
- > Repeat orders can be placed through Photocard or EDI.

What is the minimum order size?

50 pieces.

What information is needed to place a sample or regular order for PennFlex™ & PennDome?

- > Order Details (e.g. quantities, colors, date needed to receive, Bill/Ship to, etc.)
- > Artwork (Vector artwork is required)
- > Confirm this is being applied to garment or product to be home laundered or spot cleaned
- > Garment type that the PennFlex™ or PennDome is to be applied. Fabric information (1) color; (2) content - eg. cotton, poly, etc; (3) fabric weight

What is PennFlex™ & / or PennDome being applied to?

Depending on what type of garment (content - e.g. cotton, poly, etc.; fabric weight) will determine the backing. Backing choices are ThermoTransfer backing, pressure sensitive, Velcro, and pin. For Free Floating designs and/or lettering, will be on carrier paper. *Please note: No Velcro, Pressure Sensitive or Pin available for PennFlex™ at this time. No Velcro or Pin for PennDome.*

Is PennFlex™ & PennDome available with Dye Blocker?

Yes upon request or based on garment to prevent dye migration.

10909 Dutton Rd; Philadelphia, PA 19154
800-793-7366 ssales@pennemblem.com
www.pennemblem.com



What is the delivery time on PennFlex™ & PennDome orders?

New and repeat orders – 5-10 business days. Dependent on quantities.

Is there a shelf life to PennFlex™ & PennDome?

Store PennFlex™ and PennDome in a cool, dry place out of direct sunlight and exposure to humidity. Preferable in air conditioned environment.

Shelf life up to 3-5 years if the above-mentioned conditions are correctly followed.

Can a Serial or Badge # or Security chip be used for PennFlex™ & PennDome?

Yes. A Serial or Badge # can be included. Also, a Security chip in badges (with backing of velcro or pin ONLY)

Is PennFlex™ & PennDome removable?

Not recommended since it could damage the garment and/or leave a nonremovable residue.

How to apply PennFlex™ & PennDome onto garments?

Please visit the Penn Emblem website for application specifications or call your Penn Emblem Account Manager .

Can PennFlex™ & PennDome be laundered?

Yes, home laundry and spot cleaning recommended. This cannot be industrial laundered.

NOTE: An applied PennFlex™ and PennDome should cure for 24 hours prior to washing.

Has there been any testing done for PennFlex™ & PennDome?

Yes. Available upon request.

Can any heat press machine be used?

Most heat press machines can be used. Product works best on heat presses with top & bottom heat. Automatic presses are perfected to ensure correct pressure. All presses should be calibrated every week to ensure setting accuracy.

For home laundering, what temperature settings (cold, warm or hot) do you use? Can the garments be dried in a clothes dryer?

Turn garment inside out before washing. Cold or Warm Water. No bleach. Tumble Dry Low or Flat.

Do not iron directly on PennFlex™ and PennDome.

How do I know I applied PennFlex™ & PennDome correctly to the garment?

Follow application and care instructions for PennFlex™ and PennDome on the Penn Emblem website.

Check for any lifting of decoration on the edges after applied.

After applying, let cool for 10-12 seconds.

What kind of items can PennFlex™ & PennDome be applied to?

PennFlex™ and PennDome can be applied to a variety of smooth & flat based fabric surfaces. See Penn Emblem website. Extra care of application for any fabrics with finishes (eg. wick, water resistant, etc). To determine if has topical treatment, drop water on top of fabric. If beads, there is a topical treatment. If there is a topical treatment, then use a white cloth to apply alcohol rub to the garment where decoration will be applied.

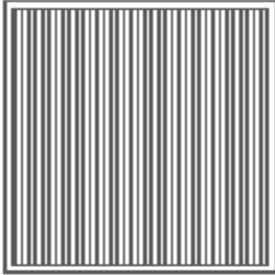
Not recommended for non-porous surfaces. Does not work on Teflon coating unless being sewn-on.

Logo Dome ONLY can be applied to plastics, glass and metals.

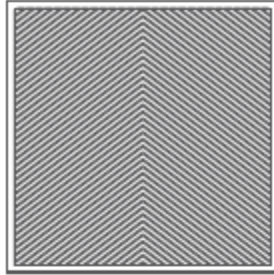
Is PennFlex™ & PennDome environmentally friendly?

Yes, PVC - Free. PennFlex™ and PennDome conforms to tough OEKO-TEX 100 environmental requirements.

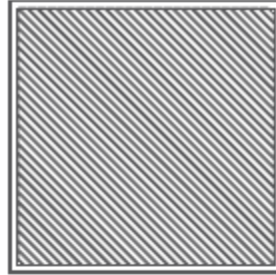
The following textures are available for PennFlex™



TEXTURE 1



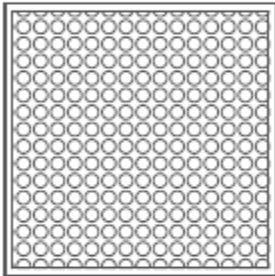
TEXTURE 2



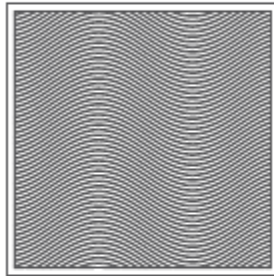
TEXTURE 3



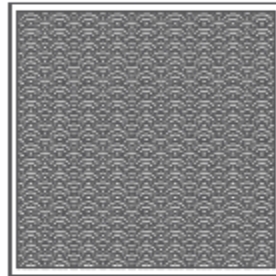
TEXTURE 4



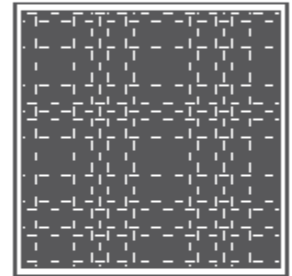
TEXTURE 5



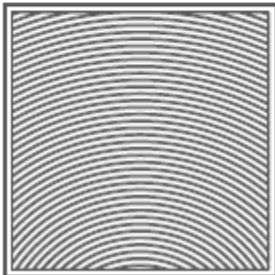
TEXTURE 6



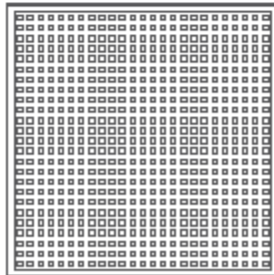
TEXTURE 7



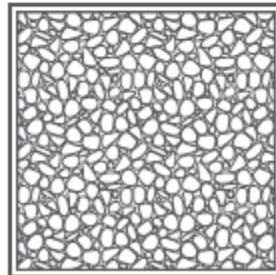
TEXTURE 8



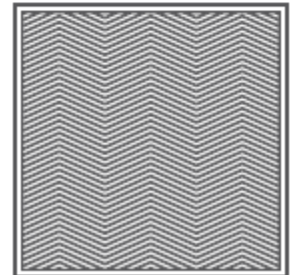
TEXTURE 9



TEXTURE 10



TEXTURE 11



TEXTURE 12